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In re Application of
Cerami, et al. :
Application No. 09/921,275 :
Filed: August 1, 2001 :
Atty. Dkt. No. 020366-077710US :
For: PROACTIVE SERVICE REQUEST
MANAGEMENT AND MEASUREMENT :
: DECISION ACCORDING STATUS
: UNDER 37 CFR 1.47(a)

This is in response to the petition under 37 CFR 1.47(a),
filed February 1, 2002.

The petition is GRANTED.

Petitioner has shown that the non-signing inventor has refused to join in the filing of the above-identified application after having been presented with the application papers. Specifically, the declarations of Chad S. Hilyard and Brian N. Young sufficiently establish that the inventor received the application papers and refused to execute the declaration.

The above-identified application and papers have been reviewed and found in compliance with 37 CFR 1.47(a). This application is hereby accorded Rule 1.47(a) status.

As provided in Rule 1.47(c), this Office will forward notice of this application's filing to the non-signing inventor at the address given in the petition. Notice of the filing of this application will also be published in the Official Gazette.

After this decision is mailed, the above-identified application will be returned to the Office of Initial Patent Examination for issuance of a corrected filing receipt.

Telephone inquiries regarding this decision should be directed to Petitions Attorney Alesia M. Brown at (703) 305-0310.

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for Patent Examination Policy